AARON CLUKEY

IT & SECURITY LEADER

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● PROFILE

IT operations and information security leader with 8+ years of experience building and scaling technology teams in high-growth, regulated environments. Passionate about automation-first thinking, security by design, and creating self-service experiences that empower teams to do their best work.

● LEADERSHIP PHILOSOPHY

Business Accelerator
Find secure, scalable ways to say "yes"

Automate Everything
Manual tasks are bugs to be fixed

Empower Self-Service
The best support is support you don't need

Security Built In
Baked into every system and decision

Data Over Opinions
Metrics drive decisions and transparency

● EXPERTISE

- Monitoring, Logging & Detection (SIEM/EDR)
- IT Strategy & Roadmapping
- Security Program Leadership
- Identity & Access Management (SSO/MFA/Zero Trust)
- Compliance & Audit Readiness (SOC 2)
- Endpoint & SaaS Management (MDM)
- Team & Stakeholder Leadership

● CERTIFICATIONS

Okta Certified Professional

CompTIA CySA+

Certified Ethical Hacker (CEH)

AWS Solutions Architect Associate

RHCSA

Top Secret Clearance (DoD)

● EDUCATION

Computer Engineering
University of Tennessee
2017

● EXPERIENCE

Director, Information Security & Technology
Alto (first IT hire)
2022 – Present

Lead IT Engineer → Director, IT → **Director, IS&T**

— Built IT organization from the ground up for a remote-first workforce: designed scalable onboarding/offboarding workflows, SaaS provisioning, endpoint standards, and self-service support in a regulated fintech environment (FINRA-aligned broker-dealer)

— Sole owner for SOC 2 Type I & II: defined scope, implemented controls, built policy and evidence workflows, managed auditors, and drove remediation—treating compliance as a product, not a project

— Implemented Okta as identity provider, delivering SSO and passwordless authentication; automated employee lifecycle from HRIS through downstream apps, reducing manual provisioning to near-zero

— Deployed Jamf MDM with zero-touch deployment, enforcing macOS security baselines and device compliance—enabling new hires to be productive on day one

— Scaled IT service delivery with data-driven approach: built ITSM in Jira with SLAs and knowledge base, then adopted Serval (AI-native ITSM) to automate routine requests and measure CSAT/NPS

Open Systems Engineer
MEDHOST
2020 – 2022

— Maintained and monitored 2,300+ critical application servers supporting hundreds of hospitals

— Improved Linux patching security posture through Ansible automation + Satellite; reduced maintenance windows by 80%

— Served as Linux lead for Ops team; built pre-flight Ansible scripts for customer go-lives

Director of IT
Lonely Planet
2019 – 2020

Systems Engineer → **Director of IT**

— Promoted to Interim Director of IT leading up to the Red Ventures acquisition; facilitated smooth transition and knowledge transfer

— Led rapid COVID-19 response: rolled out complete work-from-home setup for all employees in days

— Managed Okta globally for 540 users; integrated 30+ apps (G Suite, Slack, Netsuite, Zendesk) via SAML 2.0 SSO

— Migrated on-premise infrastructure to AWS during Dublin office transition; decommissioned legacy servers and services

● PREVIOUS EXPERIENCE

Wiser — ISSM   **DXC** — Systems Administrator

● TOOLS & TECHNOLOGIES

AWS · Okta (IAM) · Terraform · GitHub Actions · Jamf (MDM) · Google Workspace · CrowdStrike · Serval · Datadog SIEM · CloudWatch · 1Password · Vanta · Cloudflare · Slack · Atlassian Suite · Bash · macOS · Linux (RedHat) · Ansible